Sept. 27, 2013

This Week:

- Fare increases on Oct. 1
- Help shape future ferry service
- Port Townsend terminal paving completed
- Joint Agency Executives meeting
- Vehicle reservations system steering committee
- Is WSF the best place to bring a guest?
- Impressed

Fare increases on Oct. 1

Please be aware that fare increases go into effect beginning Tuesday, Oct. 1. The <u>Washington State</u> <u>Transportation Commission</u> adopted changes to current ferry fares and policies on July 20, 2013. The new fares and policies taking effect on Oct. 1 are:

- 2 percent increase on passenger fares and 3 percent increase on vehicle fares
- 4.1 percent increase on Anacortes/Sidney B.C. vehicle and passenger fares
- Completes implementation of a three-phase plan that was started in 2011, providing reduced fares for smaller vehicles. In this final phase, the vehicle fare for cars less than 14 feet will be charged 70 percent of the vehicle fare charged for standard vehicles (14 feet to less than 22 feet).
- Eliminates the motorcycle oversize surcharge. Vehicles that currently pay the motorcycle oversize surcharge will pay either the under-14-feet-vehicle fare or, if they are under 8-feet in length, the motorcycle/driver fare.
- Increases the youth discount (for ages 6 through 18) from the current 20 percent off the full fare, to 50 percent off the full fare.

Help shape future ferry service

Beginning this Sat., Sept. 28 through early Nov., WSF will survey onboard ferry customers to gather ridership data to help shape future ferry service. Should you see a surveyor on your route, please take a moment to respond to questions. A report on rider travel patterns will be available in mid-2014 on the WSF website.

Port Townsend paving completed

Earlier this month, we completed a <u>paving project</u> at the Port Townsend ferry terminal. This was the last of three projects that included: replacement of the Slip 1 transfer span; installation of a new electrical system and new emergency back-up generator; and paving and re-striping of the trestle.

Joint Agency Executives meeting

On Thursday, I attended the Joint Agency Executives meeting with representatives from the Alaskan Way Viaduct Project, King County Metro, City of Seattle, and Port of Seattle. The purpose of our quarterly meetings is to ensure a coordinated approach to waterfront construction activities. This week we focused on the status of the <u>Seawall Project</u> that will begin soon.

Vehicle reservations system steering committee

I participated in the <u>vehicle reservations system</u> (VRS) steering committee on Thursday. The purpose of the meeting was to discuss: how our current VRS is performing, identify issues and make any necessary adjustments; and the future of VRS, including the San Juan Islands VRS partnership process. To make a reservation on our Port Townsend/Coupeville or Anacortes/Sidney B.C. routes, visit us online.

Is WSF the best place to bring a guest?

Help WSF be one of Evening Magazine's Best of Western Washington! Nominated for: BEST Place to Send a Guest. Cast your vote here.

Impressed

I received the following compliment from a customer of the Bainbridge Island/Seattle route. I want to thank the *Tacoma* D watch for their sensitivity and the assistance they provided to this mom-to-be.

Your crew went out of its way to help a woman who was in labor. She was seated near the ladies' room, where the crew made sure she was as comfortable as could be. They offered to let her lie down in the infirmary; said they were boiling water, "just in case;" located the couple's car so that they could have a speedy disembarkment as soon as the vessel reached the dock in Seattle; and had the captain speed up to shorten the normal length of the crossing. My husband and I were seated in the next row of benches and overheard everything. We couldn't have been more impressed with the professionalism and sensitivity of the crew. Kudos to public employees.

Next Week:

• I am out of the office for two weeks. Next weekly report scheduled for Oct. 18.

David Moseley's weekly updates are available on the WSDOT Ferries Division website at www.wsdot.wa.gov/ferries/weekly.

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